



Claim Form

For lost or damaged domestic or international shipments

Please check one:
 FedEx® Express
 FedEx® Ground

Sender Information

Express claim settlements are issued to sender unless a letter of authorization from shipper is submitted. Ground settlements are issued to the claimant.

Sender's Name / Contact	Internal Reference No.
Company	
Address	
City	State/Province
Country	ZIP/Postal Code
Phone	Fax
Email	

Recipient Information

Recipient's Name / Contact	
Company	
Address	
City	State/Province
Country	ZIP/Postal Code
Phone	Fax
Email	

Tracking Numbers

FedEx® Express Tracking number (Only one claim per form allowed.)	_____
or	
FedEx® Ground Tracking numbers (Multiple tracking numbers for the same ship date allowed.)	_____

Shipment Information

Ship date	No. of packages	Weight
FedEx® Express control number or FedEx® Ground damaged call tag confirmation number		
<small>(NOTE: Call 1.800.Go.FedEx® 800.463.3339 to obtain a FedEx Express control number or a FedEx Ground damaged call tag confirmation number.)</small>		

Loss

- Complete
- Partial
- Concealed

Damaged

Please retain all packaging and products until your claim is resolved.

- Complete
- Partial
- Concealed

Other _____

Contents of shipment	
Describe damage to outer packaging	
Describe damage to inner contents	
Describe inner packaging	
Declared value <small>(The value declared on the shipment when tendered to FedEx)</small> \$	Declared value for customs <small>(International shipments only)</small> \$
Merchandise value <small>(Original purchase price and/or cost to repair)</small> \$	Freight charge \$
	Total claim amount \$
Customer remarks	

Required Signature

The foregoing statement of facts is hereby certified as correct.

Signature	Date
Claimant's Name (please print)	Phone
Claimant's Address	

Mail or Fax

Please return the completed form and requested documentation to:
 FedEx Cargo Claims Dept. P.O. Box 256 Pittsburgh, PA 15230 Fax Number 877.229.4766